



App Development for School Lunch Delivery Service Agency

PROJECT DETAILS

 IT Consulting & SI

 Jan. 2019 - Ongoing

 \$50,000 to \$199,999



"Despite different time zones, the team has been always on hand to help with any resolutions."

PROJECT SUMMARY

A school lunch delivery service agency hired Mass Software Solutions Private Limited to create and develop an app. This is expected to launch the client's new business services.

PROJECT FEEDBACK

Mass Software has successfully created a functional app, which has helped the client's business goals be exceeded. Furthermore, the client is delighted with that platform for its effectiveness and structuredness. The team's valuable guidance, timeliness, and open communication have been impressive.



The Client


Please describe your company and your position there.

Managing Director of an Irish based SME serving customers nationwide


The Challenge


For what projects/services did your company hire Mass Software Solutions Private Limited?

Our company was launching a new industry in Ireland, with no blueprint from which to draw from. We employed Mass Software to help us develop an innovative app to be the cornerstone of our unique business.

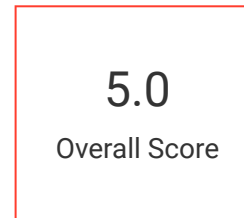
 General Manager, School Lunch Deliver Service Agency

 Food & Beverages

 51-200 Employees

 County Westmeath, Ireland

CLIENT RATING



Quality: 5.0

Schedule: 5.0

Cost: 5.0

Would Refer: 5.0





The Approach

How did you select Mass Software Solutions Private Limited and what were the deciding factors?

Based on the success of previous projects with which we engaged Mass Software, they were the obvious choice for this venture.

Describe the project in detail and walk through the stages of the project.

We outlined to the team the end product we wanted and key user experiences we needed to implement. From the wire frame provided the team took our hopes and turned them into reality. The team offered suggestions at each stage that helped us preempt issues and deploy the most efficient functionalities from the off set.

Once the app was designed, the push notifications triggered by each stage were created in addition to the practical elements which turned an online order into a live product delivered as requested.

How many resources from the Mass Software Solutions Private Limited team worked with you, and what were their positions?

We had a project manager in addition to two prominent team leads. However, any of the team were available to us as required.

The Outcome

Can you share any outcomes from the project that demonstrate progress or success?

The app is the first in the country to provide a service like it. It's easy to use functionality is a key selling point for our business and has helped us exceed our first phase goals. Moreover, the reporting and ordering files captured in the back end allow us to create an efficient and orderly business.





How effective was the workflow between your team and theirs?

Despite different time zones, the team has been always on hand to help with any resolutions. Deadlines were sent and always met. Weekly reports and zoom meetings kept us up to date on developments. We also utilised online project platforms to stay in constant communication.

What did you find most impressive or unique about this company?

The team were as committed to the success of our start up as we were. We were assured that they were as fully invested as any of our on-site team. To the extent that time zones were not an issue if an emergency arose as there was always a team member on hand to help - weekends included - without any complaint!

Are there any areas for improvement or something they could have done differently?

The team could not have made this process any easier or more enjoyable.

